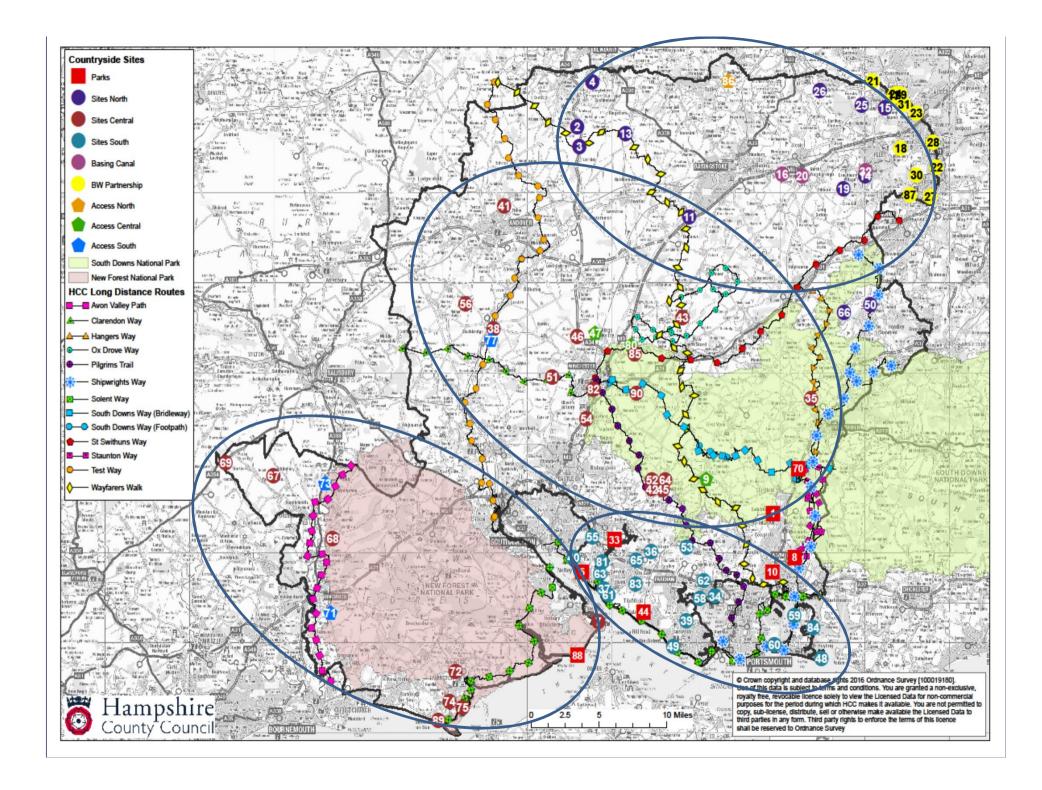


Countryside Service Sites Portfolio

- 1822ha of land owned and managed by the Countryside Service (equal to 1300 football pitches)
- 60 sites
- 61% of land is nationally important biologically or geologically
- 12 scheduled ancient monument
- 15 sites within Natura 2000 areas







Who Manages our sites?

16.5 Countryside Service Rangers and 1812

volunteer days





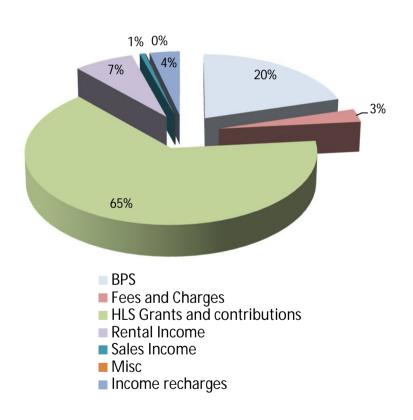




Internal Review-Income

- Income currently covers
 74% of employee costs.
- EU grants and subsidies generate 85% of income

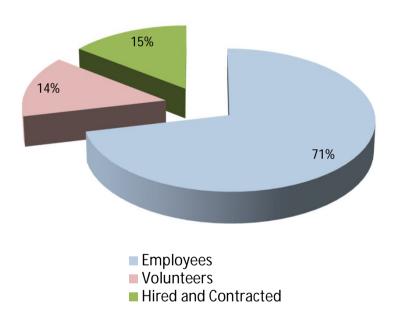
Total Income





Internal Review - Delivery

Method of Delivery of Sites Management (by value) (All teams)



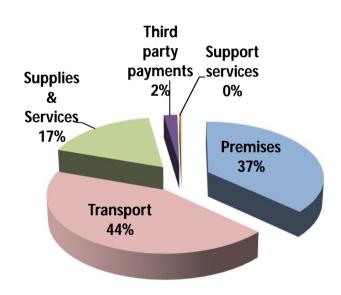
- 85% of site works are delivered by staff or volunteers with only 15% by contractors
- The value of 15% contractors is equal to 4 additional assistant Rangers
- Total volunteer days are 14%
 of service total and equivalent
 to 5 Assistant Rangers.





Internal Review- Costs

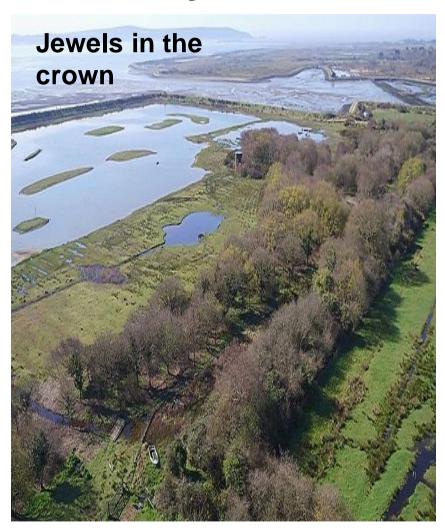
- Big three costs, transport, premises and services
- Linked to operational bases operations and delivery





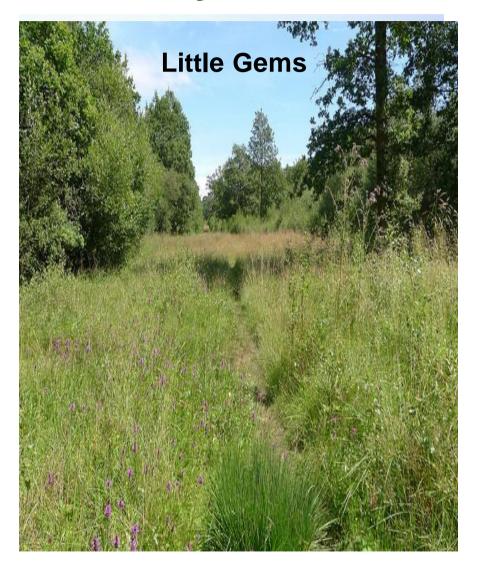
Care and Quality

Standard for management



Care and Quality

- Standard for management
- Protecting public benefit in a cost effective way



Care and Quality

- Standard for management
- Protecting public benefit in a cost effective way
- Review of core objectives



Countryside Operational Transformation

- Forms part of revenue savings proposals
- Main opportunities to achieve 2019 savings target
- Internal review to identify.
- Key areas for transformation









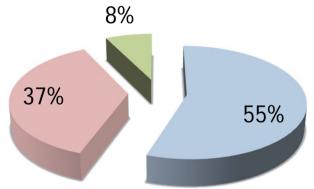


Productivity- Use of Volunteers

Team/area needs differ: South team – large number of small sites based around highly dense urban areashigh density pressures.

Draw on local communities to increase and focus volunteer activity on local sites.





Other opportunities:

- Improvements to operational bases
- Digitally enabled to increase productivity and effect cost savings



Income Generation-Car Park charging

- Exploring charging at selected sites
- Require careful considered approach
- Business cases will be will be brought to Exec Members

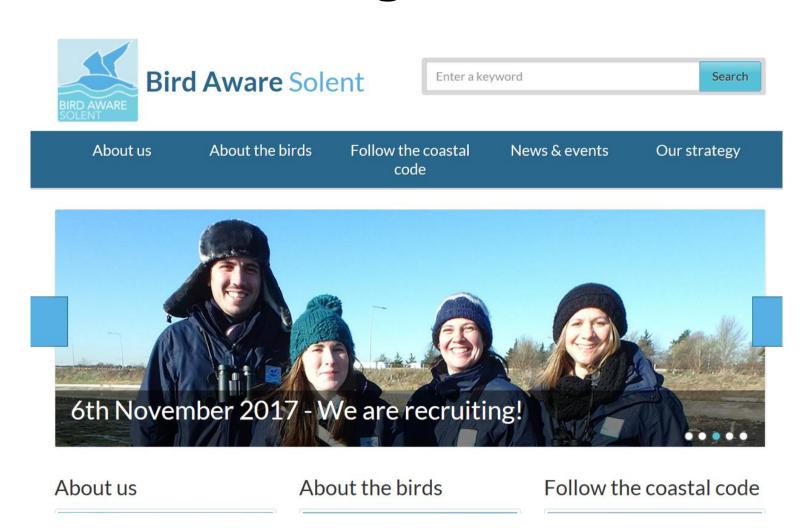
Other opportunities

- Timber sales
- Sold services

Minimising impact on individuals while generating income for site maintenance

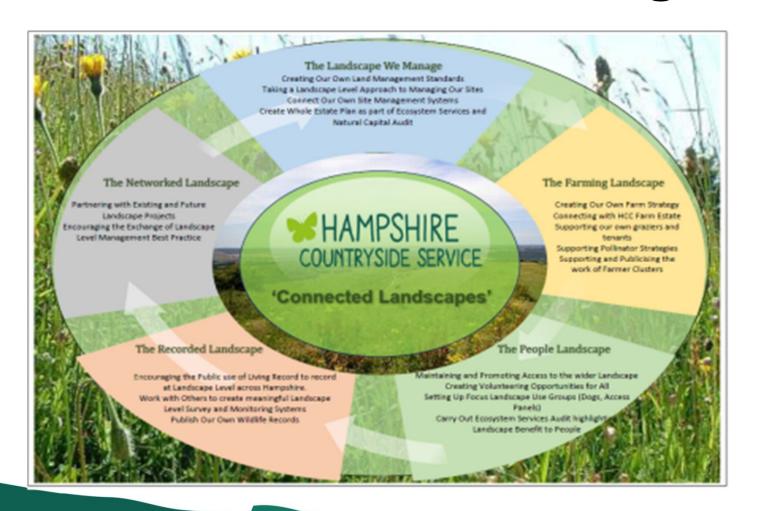


Income from Development and Mitigation





Collaborative Working





Summary

Internal review of a portfolio of countryside sites Identifies need for:

 Alternative income generation streams.



Eg. Charging for car parking, timber or sold services

 Setting a standard for management – protecting the public benefit in a cost effective way



Eg. Care and quality setting a standard for prioritisation and alternative delivery, review of costs

 Increasing productivity within existing resources.



Targeted and improved volunteer focus, digitally enabled





Direction of Travel

- Exploration of appropriate and new income generation opportunities.
- Smarter use of existing income and resources through prioritisation, targeting care and quality.
- Improved productivity through understanding the hidden costs of delivery,
- Cost savings through being more digitally enabled, operationally effective while delivering high quality of customer service.
- Better partnership and collaborative working





